

The Role – Catering Operations Manager - Championships

We are seeking a Catering Operations Manager to lead on the planning, and delivery of hospitality, catering and associated services for the AIG Women's Open, Walker Cup and Curtis Cup (when staged within Great Britain and Ireland), collaborating with internal and a wide variety of external stakeholders. Support the delivery of specific projects for The Open when required.

The successful candidate will be responsible for driving operational excellence, managing supplier and stakeholder relationships, and using data and insights to continually improve service standards and customer experience.

Key Responsibilities

- Lead the planning and delivery of catering operations for world-class golf championships, including the AIG Women's Open and selected amateur championships.
- Design and coordinate catering, hospitality and service environments to enhance the overall customer and guest experience.
- Manage catering partners and suppliers, including procurement, tender processes, contracts and budget oversight.
- Oversee all catering requirements, including menu development, staffing, training and operational readiness across championship venues.
- Coordinate the installation and removal of catering infrastructure, ensuring delivery is on time, within budget and compliant with health and safety standards.
- Build strong relationships with internal teams, venues and external partners to ensure seamless event delivery.
- Lead planning meetings, coordinate multiple stakeholders and drive actions through to successful completion.
- Act as the key point of contact for catering operations during championships, resolving issues and ensuring exceptional service delivery.
- Identify opportunities to improve catering operations, customer experience and event delivery, contributing to long-term strategic development.



What We Offer

We offer a great benefits package including the following:

- Competitive Salary
- Company Pension Scheme and Sick Pay
- Life Insurance Cover
- Enhanced Maternity/Partner Pay
- 35 Days Holiday Per Year
- Free tickets to The Open and AIG Women's Open each year (and other relevant R&A Championships)
- Cycle to Work Scheme
- Season Ticket Loan
- Contribution towards glasses for VDU use
- Discounts available across 800 UK retailers and local businesses

Who We Are Looking For

The ideal candidate will have the following experience and attributes:

- Degree level qualification in Hospitality, Business Administration, or related field,
- Experience working in a major event catering environment
- Strong project management skills and/or a project management certification
- Experience in a similar role liaising with high profile individuals, service providers, contractors and managing customer experiences.
- Experience of using Microsoft Office Packages, including Outlook, Word, Excel and PowerPoint.

How to Apply

Please submit your CV, Cover Letter and Salary Expectations to Recruitment@RandA.org.