

The Role – Ticketing Customer Service Assistant (Temp)

An exciting opportunity has arisen to join the Championship Planning & Experience department as Ticketing Customer Service Assistant. The successful candidate will be the first point of contact for ticketing customer service support for R&A championships, providing a world-class service to customers and internal stakeholders throughout the year

This is a full-time position working 35 hours per week, predominantly Monday – Friday. Weekend working will be required in the build-up and during the Championships.

We are looking for 1 person to fill this role – 1 person to start as soon as possible and finish at the start of October.

Please note, we may close applications early should we receive sufficient applications.

What We Offer

We offer a great benefits package including the following:

- Competitive Salary
- Company Pension Scheme and Sick Pay
- 35 Days Holiday Per Year (pro rata)

Who We Are Looking For

The ideal candidate will have the following experience and attributes:

- Experience working in a customer service role.
- Scottish National 5 qualifications, or equivalent, in English and Maths.
- Experience using Microsoft Office packages, including Word, Excel and Outlook.

About The R&A

The R&A group of companies was formed in 2004 to take on The Royal and Ancient Golf Club of St Andrews' responsibilities for governing the Rules of Golf, staging The Open, golf's original championship, and developing the sport. The World Golf Museum in St Andrews is part of The R&A group.

Together The R&A and the USGA govern the sport of golf worldwide, operating in separate jurisdictions with a commitment to a single code for the Rules of Golf, Rules of Amateur Status and Equipment Standards. The R&A, through R&A Rules Ltd, governs the sport worldwide, outside of the United States and Mexico, on behalf of over 61 million golfers engaged in the sport in 145 countries and with the consent of 164 organisations from amateur and professional golf.

The R&A has responsibility for running a series of world class amateur events and international matches in women's and girls' as well as men's and boys' golf. The R&A stages the AIG Women's Open and works with the DP World Tour to stage the Senior Open presented by Rolex.

The R&A is committed to investing £200 million over ten years in developing golf and supports the growth of the sport internationally, including the development and management of sustainable golf facilities.

For more information, please visit www.randa.org